Asian Journal of Multidimensional Research

ISSN: 2278-4853 Vol. 13, Issue 5, May, 2024 SJIF 2022 = 8.179

A peer reviewed journal

OBSERVATION OF INTERNAL AND EXTERNAL ORGANIZATIONAL FACTORS IN THE HOSPITALITY INDUSTRY OF NEPAL

Dhan Raj Chalise*; Krishna Prasad Neupane**; Nabin Poudel***

*Assistant Professor, Faculty of Management, Shanker Dev Campus, Tribhuvan University, Nepal https://orcid.org/0000-0001-7920-234X Email id: chalisedr@shankerdevcampus.edu.np

**Faculty Member,
Shanker Dev Campus, Tribhuvan University, Nepal
Email id: neupanekris123@gmail.com
https://orcid.org/0009-0006-4380-8765

***Research Assistant, Shanker Dev Campus, Faculty of Management, Tribhuvan University, Nepal Email id: nabinpoudel94@gmail.com https://orcid.org/0009-0000-3112-3554 DOI: 10.5958/2278-4853.2024.00026.3

ABSTRACT

This research paper enlightens the internal and external organizational factors of hospitality industry of Nepal for their better understanding for environmental impacts. This research is based on quantitative research design as observation of external and internal organizational factors depends on adaptation of strategic plans in hospitality sector. To analyze the facts researcher thus use primary means of data collection and adopt field collected questionnaire techniques. Simply, to precisely analyze the data SPSS software is considered. The different data analysis techniques as descriptive statistics are used in this research. Research has high value and worth for promoting scattered hospitality sector. This research suggests various assertive factors where hospitality sector can work on. The hotel sector being the most suffered sector in pandemic, this research provide valuable suggestion to policy maker on how can they promote economic growth through hospitality enhancement. Likewise, research determines new ways for tackling crises seen in hospitality sector which can truly be helpful for growth of hotel sector.

This research work use ground study and has high worth and value. It is native work in field of hospitality. To enhance value, researcher has presented the field collected data with well-defined statistical tools as obtained. The researcher has collected data through self-structured questionnaire which ensure research being the primal work and is original work of researcher.

KEYWORDS: Organizational Factors, Hospitality industry, Organizational Dynamics, Post-Pandemic Recovery, Nepal, Strategic Adaptation.

Asian Journal of Multidimensional Research

ISSN: 2278-4853 Vol. 13, Issue 5, May, 2024 SJIF 2022 = 8.179 A peer reviewed journal

REFERENCES

- **1.** Aithal, S., & Aithal, S. (2019). A New Attitude-Behaviour (AB) Theory for Acceptable Leaders in WInning Organizations. *Advance in Management, IT, Education, Social Sciences*, 67-78.
- **2.** Baker, N., & Robsi, S. (2020). Eff ect of Coronavirus Disease (COVID-19) to Tourism Industry. *International Journal of Advanced Engineering Research and Science*, 7 (4), 189-193.
- **3.** Basnyat, S., Lovelock, B., & Carr, N. (2017). Political Instability and Trade Union Practices in Nepalese Hotels. *Journal of Policy Research in Tourism Leisure and Events*, 9 (1), 40-55.
- **4.** Chalise, D. R. (2021, December 20). Factors influencing organizational performance in hotel sector of Nepal. *Journal of Nepalese Business Studies*, *14*(1), 96–107.
- **5.** Chalise, D. R. (2021, August 29). Barriers to organizational change management in hotel industry of Nepal. *Nepal Journal of Multidisciplinary Research*, 4(2), 10–17.
- **6.** Chalise, D. R., & Paudel, V. (2024). Embracing complexity: Ambidextrous leadership enriching job satisfaction in Nepalese commercial banking sector. *International Journal of Asian Business and Management (IJABM)*, 3(1), 9–26. https://doi.org/10.55927/ijabm.v3i1.6918
- 7. Davahil, M., Karwowski, W., Sonmez, S., & Apostolopoulos, Y. (2020). The Hospitality Industry in the Face of the COVID-19 Pandemic: Current Topics and Research Methods. *International Journal of Environmental Research and Public Health*, 17.
- **8.** Ghebregiorgis, F. (2018). Factors Influencing Employee Performance in Hotel-A Comparative Study of Government and Privately Owned Hotels in Eritrea. *International Journal of Research in Business Studies and Management*, 5 (11), 1-9.
- **9.** Karki, G. B. (2018). A Brief Environmental Analysis of Tourism and Hotel Industries and Their Impact on Nepalese Base Structure. *KMC Journal*, 59-70.
- **10.** Katsaros, K. K., Tsirikas, A. N., & Nicolaidis, C. S. (2014). Managers' Workplace Attitudes, Tolerance of Ambiguity and Firm Performance. *Management Research Review*, *37* (5), 442-465.
- **11.** Kattel, R., & Sapkota, M. (2018). Brain Drain of Agriculture and Veterinary Graduates to Abroad: Evidence from Nepal. *Agriculture & Food Security*, 7 (61).
- **12.** Khatri, I. (2019). Information Technology in Tourism & Hospitality Industry: A Review of Ten Years' Publications. *Journal of Tourism & Hospitality Education*, *9*, 74-87.
- **13.** Khuong, M., Khai, N. T., & Huyen, P. T. (2016). Factors Affecting Employee Performance Through a Mediation of Job Satisfaction: An Empirical Study of Hospitality Industry in Ho Chi Minh City, Vietnam. *Journal of Science Ho Chi Minh City Open University*, 2 (18), 49-62.
- **14.** Kunwar, R. R., & Khanal, A. (2018). Politics of Hospitality, Peace and Tourism: Review and Analysis. *Journal of Tourism and Hospitality Education*, 8.

Asian Journal of Multidimensional Research

ISSN: 2278-4853 Vol. 13, Issue 5, May, 2024 SJIF 2022 = 8.179 A peer reviewed journal

- **15.** Maung, W., & Walsh, J. (2018). Factors Affecting Employees' Performance in Mandalay Hotel Industry. *Recent Issues in Human Resource Management*, 1 (1), 18-43.
- **16.** Milanes-Montero, P., Stone, C., & Perez-Calderon, E. (2014). Environmental Reporting in the Hospitality Industry: An International Analysis. *Environmental Engineering and Management Journal*, 13 (10), 2531-2540.
- **17.** Ongori, J. K., Iravo, M., & Munene, C. E. (2013). Factors Affecting Performance of Hotels and Restaurant in Kenya: A Case of Kish County. *Interdisciplinary Journal of Contemporary Research in Business*, 4 (12), 897-928.
- **18.** Shik, H. (2017). Factors Influencing Employee's Performance in Hotel Industry. *International Journal of Research*, 4 (7), 1142-1157.
- **19.** Shimizu, R., Bushell, B., & Goto, M. (2018). How Did the 2015 Political Crisis Affect Nepal in Economic and Social Respects? *Environment and Ecology Research*, 6 (6), 571-582.
- **20.** Suharno, P., Purwanto, K. S., & Muzaffar, M. (2017). Factors Affecting Employee Performance of PT. Kiyokuni Indonesia. *International Journal of Law and Management*, 59 (4), 602-614.
- **21.** Thapa, S. K., & Kunwar, R. (2016). A Study of Hospitality Internship in Gokarna Forest Resort, Nepal. *Journal of Tourism and Hospitality*, 6, 95-126.
- **22.** Ulak, N. (2020). COVID-19 Pandemic and its Impact on Tourism Industry in Nepal. *Journal of Tourism & Adventure*, 3 (1), 50-75.
- **23.** Wang, M.-T., & Sun, Y.-H. (2015). The Effects of Hotel Environmental Factors on Consumers' Emotions and AttitudesThe Moderating Effect of Lifestyle. *Athens Journal of Tourism*, 2 (1), 9-18.
- **24.** Whysall, Z., Owtram, M., & Brittain, S. (2019). The New Talent Management Challenges of Industry 4.0. *Journal of Management Development*, 38 (2), 118-129.
- **25.** Zaki, K. (2017). Hotel Managers' Perception of the Internal Environment for Innovation: The Case of Egyptian Hotels. *International Journal of Heritage, Tourism and Hospitality Vol.* (, 11 (3).
- **26.** Zhang, J., & Enemark, E. (2016). Factors Influencing Business Performance in Hotels and Resturant. *Asia-Pacific Journal of Innovation in Hospitality and Tourism*, 5 (1), 1-20.