TAIMMR: Trans Asian Journal of Marketing Management Research

ISSN: 2279-0667 Vol. 11, Issue 5-6, May- June, 2022 SJIF 2022 = 8.119

A peer reviewed journal

IMPACT OF TRAINING AND DEVELOPMENT ON EMPLOYEE PERFORMANCE IN NEPALESE COMMERCIAL BANKS

Kapil Khanal*

*Associate Professor, Ph. D, Shanker Dev Campus, Tribhuvan University, NEPAL

DOI: 10.5958/2279-0667.2022.00011.6

ABSTRACT

The main purpose of this research was to investigate the effects of training and development on employee performance in the commercial banks of Nepal. The study was of importance to the management of commercial banks in Nepal in understanding the successes and challenges of the training and development and its effect on employee performance. Primary data source is used. For the survey, 417 employees were randomly selected from all twenty seven commercial banks in Nepal who were given the self-composed questionnaires. The data analysis was conducted through the calculation of frequencies; mean, standard deviation, correlation and regression analysis. The findings were presented in tables and different models. The study showed that employees' performance is highly affected by the training programs assigned by the banks helping the employees to increase their competitiveness, skills and their overall performance; while the role of employee motivation on their performance is directly significant whichhelps the employees to strive for more recognition in the organization.

KEYWORDS: Training and Development, Commercial Banks, Employee Performance, Training Programs, Nepal.

REFERENCES

Afroz, N. N. (2018). Effects of Training on Employee Performance: A Study on Banking Sector, Tangail Bangladesh *Global Journal of Economic and Business*, 427(5977), 1-14.

Afshan, D. P., Liao, H., Chung, Y., & Harden, E. E. (2012). A conceptual review of human resource management systems in strategic human resource management research. *Research in personnel and human resources management*.

Aliyu, M. R., Bello, H. S., & Bello, M. (2018). Impact of Training and Development on Employee Performance in Abubakar Tatari Ali Polytechnic (ATAP) Bauchi, Bauchi State, Nigeria. *KIU Journal of Humanities*, *3*(1), 309-319.

Alnawfleh, S. H. (2020). Effect of Training and Development on Employee Performance in the Aqaba Special Economic Zone Authority. *Journal of Business & Management (COES&RJ-JBM)*, 8(1), 20-34.

TAJMMR: Trans Asian Journal of Marketing Management Research

ISSN: 2279-0667 Vol. 11. Issue 5-6

Vol. 11, Issue 5-6, May- June, 2022

SJIF 2022 = 8.119

A peer reviewed journal

Armstrong, M. (2000). Human Resource Management Practice 8th Edition London Kogan page Ltd.

Becker, K., Antuar, N., & Everett, C. (2011). Implementing an employee performance management system in a nonprofit organization. *Nonprofit management and leadership*, 21(3), 255-271.

Chauhan, P. (2019). Impact of training and development programs on motivation of employees in "A" graded commercial bank of Nepal.

Elnaga, A., & Imran, A. (2013). The effect of training on employee performance. *European journal of Business and Management*, 5(4), 137-147.

Esha (2016). A Study of Effectiveness of Training & Development Program on Bank Employees Performance. *International Journal of Advanced Research*, 4(4), 446-451.

Evans, P., Pucik, V., & Barsoux, J. L. (2002). The Global Challenge: Framework for International Human Resource Management McGraw-Hill. *Irwin, New York, NY*.

Falola, R., Bartram, T. K., Gerhart, B. A., Hollenbeck, J. R., Noe, R. A., & Wright, P. M. (2014). *Human resource management: Strategy, people, performance.* New York: McGraw-Hill Education.

Gautam, P. K. (2018). Training Culture and Employees Performance in Nepali Banking Industry. *International Research Journal of Management Science*, *3*, 64-80.

Healy, L. (2001). A theory of intellectual capital. Advances in Developing Human Resources, 2(1), 22-37.

Holton, J. (1995). The impact of training and development on job performance (A case study of the Judicial Service of Ghana) (Doctoral dissertation).

Katua, N. T. (2015). Effect of Training and Development Strategies on the Performance of Commercial Banks in Kenya. *Journal of Educational Policy and Entrepreneurial Research*, 2(7), 28-53.

Shafiq, S. & Hamza, S.M. (2017). The effect of Training and Development on Employee Performance in Private Company, Malaysia. *International Journal of Education, Learning and Training*, 2(2), 42-56.

Sloman, B. Y. (2012). The relationship between human resource information system (HRIS) functions and human resource management (HRM) functionalities. *Journal of Management Research*, 4(4), 192-211.

Tahir, N., Yousafzai, I. K., Jan, S., & Hashim, M. (2014). The impact of training and development on employee's performance and productivity a case study of United Bank Limited Peshawar City, KPK, Pakistan. *International Journal of Academic Research in Business and Social Sciences*, 4(4), 86.